

# CRANMER COUNTRY COTTAGES

## ELECTRIC VEHICLE CHARGING POLICY

At Cranmer Country Cottages we offer a single EV charging point.

We cannot facilitate superfast charging.

The electric car charging point is situated in the lower north car park.

There are 2 sockets, however the maximum output is only 7 kW. Charging 2 cars at the same time will overload the system and blow the fuse – no cars will be charged.

The charging point will not charge 2 cars at the same time. We expect guests to share the charging point fairly. We have set a maximum of 3 -hour long charges per car to make this equitable.

We charge 0.50p per kWh. including the connection fees.

Each guest is pre -allocated a charge socket number 1 or 2.

The meter is read prior to your arrival and at the end of your stay. You will be charged for the kWh units of electricity consumed during your stay.

Please note we are due to upgrade our charging point and when that happens the electricity will be paid for at source with a credit card.

Domestic chargers are not suitable for use in the Property and will create a fire hazard. **The use of domestic chargers is strictly forbidden.**

## **Electrical Vehicle Charging Policy**

### **1. About this policy**

- 1.1 This policy sets out how Electric Vehicles (EV) should be recharged while at the Property and the responsibilities of EV owners in respect of safe charging.
- 1.2 Any reference to "Property" in this policy is a reference to the Property including any garden, grounds, outbuildings, garages or communal spaces.
- 1.3 This policy forms part of our contract with you. A breach of this policy will constitute a breach of the contract between us.

### **2. Who does this policy apply to?**

- 2.1 This policy applies to all members of the Booking Party and such other visitors of the Property. It shall be the responsibility of the Lead Guest to inform all members of the Booking Party and any visitors of this policy.

### **3. What is an Electric Vehicle?**

- 3.1 For the purpose of this policy an EV is any vehicle that uses electric motors, either fully or partially, to drive its wheels. It will derive some or all its power from rechargeable batteries which requires connection to the electricity grid (plug-in). This includes fully chargeable and plug-in hybrid cars, motorbikes, buggies, scooters, mopeds, bicycles, utility vehicles and tracked vehicles.

### **4. Domestic chargers are not permitted at the Property**

- 4.1 Most EVs are supplied with a domestic charger, commonly known as a 'granny charger' or a 'trickle charger'. These cables recharge the EV using a domestic power source via a 3-pin wall socket.
- 4.2 Domestic chargers are not suitable for use in the Property and will create a fire hazard. **The use of domestic chargers is strictly forbidden.**
- 4.3 We retain the right to carry out reasonable inspection, on a without notice basis, to ensure that granny chargers are not in use in the Property.
- 4.4 You are solely liable for any damage or loss suffered by us as a result of your unauthorised use of domestic chargers.

## **1. Dedicated charging points**

- 1.1 The Property has 2 dedicated charge points located in the north car park (**DCP**). It is the user's sole responsibility to supply a suitable charging cable to avail of the DCP.
- 1.2 DCPs are exclusively for the use of the Booking Party, our staff and approved contractors. Visitors to the Property who do not comprise the Booking Party are not permitted to use the facilities without our express permission.
- 1.3 DCPs are subject to fair usage and the following energy consumption charges:

First hour	£0.50p per kWh
1-3 hours	£0.50p per kWh
3+ hours	Not permitted without our express permission

such charges shall be applied to the Booking and subsequently settled upon Check-Out in accordance with the Guest Terms.

- 1.4 You must not:
  - (a) use a DCP if you are not authorised to do so;
  - (b) use any splitting cables or modify the DCP in any way;
  - (c) smoke in the vicinity of any DCP;
  - (d) use the DCP for any commercial EV such as a taxi, ridesourcing or ridesharing EV (such as Uber, Lyft or similar services); delivery or transport EVs including buses or for any other commercial venture;
  - (e) occupy a DCP once charging of the EV is complete or once your fair usage period in accordance with the table at 5.3 ends. We reserve the right to charge a reasonable fee where you fail to remove your EV from the DCP.
- 1.5 DCP spaces must not be occupied, or access impeded, by non-EV Vehicles or EV vehicles not using the DCP for charging purposes.
- 1.6 We do not guarantee the availability of a DCP and unavailability of the DCP shall not constitute a breach of our Guest Terms.
- 1.7 Authorisation for the use of a DCP during your Stay must be made prior to Booking. We reserve the right to withdraw this authority at any time and for any reason.
- 1.8 Use of the DCP is at the owner's own risk and we do not accept any liability for loss or damage sustained by you or your EV as a result of using the DCP unless the damage was caused directly by our negligence.
- 1.9 You shall be responsible to us for any damage to the DCP or loss suffered by us caused by your use of the DCP.