

# CRANMER COUNTRY COTTAGES

## POOL RULES AND TERMS OF USE:

*(Annexe 1 to our Booking Terms & Conditions)*

The pool at Cranmer has no lifeguard. It is a self-regulated site and it is therefore vital that all users read and understand the following rules so everybody can enjoy this wonderful facility safely.

All guests and members using the swimming pool and changing facilities are expected to abide by the following Terms and Conditions of Use. Cranmer Country Cottages reserves the right to deny access to the pool facilities of any guest or member who is deemed by the management to have failed to comply.

The Pool Safety Rules & Terms of Use forms part of your Booking Terms Contract with Cranmer Country Cottages.

The pool at Cranmer Country Cottages is only available to guests staying onsite. Our pool is not available to friends or visitors of our guests or to people staying in other local Norfolk holiday accommodation.

CCTV cameras are in use in the main Pool Hall.

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### TERMS OF USE:

1. Pool used strictly at user's own risk.
2. No lifeguard.
3. All users aged 18 or under – pool users this age must be supervised by at least one adult in the water with them at all times.
4. Max 12 guests allowed in the pool during in a single swim session
5. No outdoor footwear or socks to be worn in the pool or changing rooms
6. Outdoor shoes, coats etc must be left in the entrance lobby.
7. Footwear must be worn between the accommodation and pool entrance.
8. Adult supervision ratio:
  - a** 0 – 3 years = 1 adult:>1 child, with or without armbands.
  - b** 4 – 7 years = 1 adult: >2 children with or without armbands.

9. Salt dosed pool - Infants under the age of 12 months old are not permitted in the pool water for health & safety reasons.
10. Young children & infants between the ages of 1-5 years and those who are not toilet trained must wear close fitting neoprene protective swimwear - Splash About Happy Nappy or wetsuit.  
<https://www.splashabout.com/baby-swimming>
11. Swimmers must provide their own towels - not use the cottage towels.
12. Shower before and after using the pool.
13. Do not consume alcohol or food immediately before swimming.
14. No food or drink - these are not permitted anywhere in the pool facility.
15. Do not swim whilst under the influence of any intoxicating substance or after eating.
16. Do not swim if you have prior health problems: heart trouble, epilepsy, impaired hearing or sight.
17. Do not swim if you or any members of your party are unwell or have suffered with diarrhoea or sickness in the past 14 days, have a raised temperature or are suffering from a flu virus.
18. Do not enter the building when the yellow prohibition sign is located in front of the door. This is a hazard warning!
19. Strictly no diving - the pool is less than 1.5m depth.
20. No running or jumping in from the poolside.
21. No diving from objects or from standing adults' shoulders within the pool.
22. No lone swimming.
23. No overcrowding – do not swim if the pool looks busy (with 12 swimmers max)
24. No jewellery to be worn.
25. No pool parties, no unruly behaviour – no bombing or splashing.
26. No large inflatable play structures, masks or flippers.
27. No ball games – walls are soft red brick; the pool has large windows.
28. Time slots must be honoured - the pool hall and changing rooms must be vacated by the end of the session time indicated on our pool time table.
29. Health and safety rules must be obeyed.
30. Sickness or faecal accidents must be reported to us by telephone or email immediately. We reserve the right to make a charge to the “Lead-Booker” if we have to close or pump out the pool in the event that this becomes necessary.
31. Do not flush wet wipes or nappies down the loo they will block the drainage of the entire site.
32. Personal property is left at owner's own risk.

33. Under no circumstances are any electrical devices to be taken into the pool hall.
34. Pool is available for the use of Cranmer Country Cottages guests only, not their guests or visitors.
35. Any damage caused to the changing rooms or pool and equipment will be charged and must be paid for.

## POOL OPENING TIMES:

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The current pool timetable is posted next to the pool door for pool availability and swim times.

On your day of departure please beware that you must vacate the property by 10.00 am, this includes the pool facility.

Pool opening times may be subject to change depending on the season or for health & Safety reasons.

The pool may be closed for essential maintenance work, special functions or for any other reason, as we may feel necessary. We reserve the right to alter the rules and access to the pool at any time and for any reason. Guests using our pool must read and agree to abide by the above Terms & Conditions before using the pool. In agreeing to our Booking Terms & Conditions you and your party agree to abide by the Pool Safety Rules and Terms of Use.

If you need any further clarification of the above Terms, please contact us @ [bookings@norfolk-luxury-cottages.co.uk](mailto:bookings@norfolk-luxury-cottages.co.uk)

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*Updated 29 July 2022*

*Lynne Johnson*

